

Computer Sciences University of Technology



Date: 7/6 / 2012

Time: 3 hours

Lecturer. Dr. Alia Karim

Final Exam. 2011-2012

First trail

Subject: MIS Class:4th year

Branch : information system

Notes: Answer 6 question only, for each question 10 marks

- Q1 a) What are basic organizational functions?
 - b) Describe the typical manufacturing and production systems arranged by organization level.
 - c) What are the three powerful worldwide changes have altered the environment?
- **Q2** a) What is strategic information system?
 - b) How information can be used for competitive advantages?
 - c) For each level of strategy describe the strategic use, appropriate model used for analysis, and the IT support.
- Q3 a) Describe Simon model for decision model.
 - b) What are decision making basic elements?
 - c) Describe the knowledge type with respect the outcomes.
 - d) For the following pay off matrix compute minmax and maxmin DM:

	X	Y	Z
A	-1	5	4
В	2	6	1
С	7	0	-4

- Q4 a) Define the value of perfect information.
 - b) Compute the value of perfect information for the following pay off matrix:

2007600	payoff	Revised payoff
A	51	4
В	16	11
$\overline{\mathbf{C}}$	10	15

- **Q5** a) What are the main schools for management?
 - b) Describe the role of manager in each type of schools of management.
 - c) Describe planning support for each organization level
- Q6 a) Define ethics.
 - b) What is the relationship between ethical, social, and political issues in an information society?
 - c) What are the key technology trends that raise ethical issues?
- Q7 a) Give difference between enterprise analysis and strategic analysis.
 - b) What are the most common forms of organization change?
 - c) What are the basic techniques for financial planning?